

Advice to give customers

The pack contains:

Clamell

1 Urine sample bottle

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- 2 Transport container
- 3 Instructions

Test Request Form, with verification tear off slip (containing Unique Reference Number (URN))

- 6 Plastic sample bag
- 6 Pre-paid padded envelope

1. Purchasing a Clamelle Chlamydia Test Kit

Clamelle

Clamelle

Ensure that the customer is:

- 16yrs or over
- NOT suffering from any of the following:
 - Pain when urinating or having sex, unusual vaginal or penile discharge, bleeding between periods (women), pain below belly button (women) or in testicles (men)
 - Unusual lumps, bumps, sores, blisters around genital or anal area

Pregnant women can use the test but will need to visit their GP or sexual health venue if they have a positive result.

2. Becoming familiar with the pack contents

Advise the customer to:

- Open the box and take out all the contents
- Read all the instructions carefully
- Remove the urine sample bottle from the transport container and complete the bottle label with the following:

3. Completing the test

Advise the customer to:

- Use the urine sample bottle to collect the urine sample. The best time to do this is first thing in the morning when the sample is as concentrated as possible. It is best to collect the first drops of urine passed
- Once the sample has been collected, screw the lid on tightly to make sure that it doesn't leak during transport
- Place the urine sample bottle inside the transport container with the lid screwed on tightly. Put the transport container

4. Verifying the test result

- Results are usually available within 7 days
- Customers can choose to receive their result by letter or they can return to the pharmacy where they bought the test kit (or any other pharmacy participating in the Clamelle chlamydia service) with their verification tear off slip containing the URN number
- Refer all customers who bring in their result letter or their verification tear off slip to the pharmacist:
 - if they test positive, the pharmacist will decide if they are suitable for treatment with Clamelle Azithromycin 500mg Tablets or if they need to be referred to the GP or a local sexual health venue

- Full name
- Date of birth
- Date and time of collection of sample
- URN number.

Important: Samples will not be tested if these details are not completed.

(with the sample bottle inside) into the plastic sample bag and seal it

- Fill in the test request form and detach the verification tear off slip. Ensure the verification tear off slip is kept safe, as it contains the URN number and this will be needed to get test result (and treatment if needed)
- Place the filled in form and the transport container (with the sample bottle inside) into the pre-paid padded envelope and post this as soon as possible.
 - if they test negative, again refer the customer to the pharmacist for counselling and advice
 - if the test is inconclusive (which happens rarely), the customer can bring their result letter or their verification tear off slip to the pharmacy where they originally bought the kit (or any other pharmacy participating in the Clamelle chlamydia service) and receive another test kit free of charge
- Reassure the patient that the test is confidential and no details will be passed onto their GP.

